How do I sign up?

In order to sign up for a free account, you must have a valid email address.

1. Visit the website **dowasco.dm**

2. Click on View Online Bill near the top of the web page as shown in **Figure 1** below.

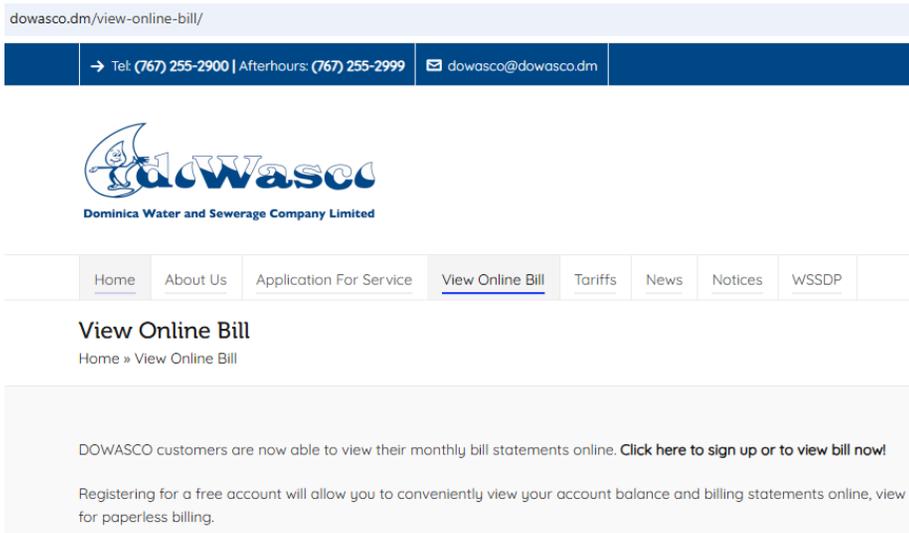**3.** Click on **Click here to sign up or to view bill now!**
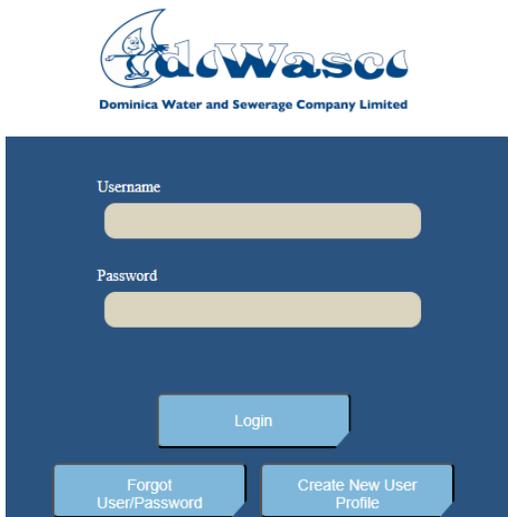

Figure 1

Figure 2

4. You will be taken to the account log in page as shown in **Figure 2**.
If you have already created an account enter your username and password to access it or click the text which reads "Create New User Profile" to create a new account.

5. In the first two input boxes, enter your **Billing ID** (not your account number) exactly as it is printed on your bill. It is located near the bottom right area of your most recent bill statement. Enter the **Last Name or Business Name** as it appears near the top left area of your bill. Next, enter a username that you would like to use with the account. Enter a password which must be at least 8 characters in length and contain at least one special character such as %,$,*etc.

Enter a valid email address and select a security question and provide an answer.
Click the submit button once you have entered all required information.
If any information is missing or incorrect a message will be displayed to inform you of the error.

6. To complete the sign up process, follow the instructions in the email which will be sent to you. Check your junk mail or spam folder if you did not receive the email.